## **Our Mission**

This explains what REMAP does and who our clients are.

REMAP exists to improve the quality of life for people who experience short- or long-term disability through infirmity, illness, or ageing.

We do this by making and adapting equipment to meet the unique needs of individuals at no cost to them.

# **Our Vision**

This is what we want to achieve

We will be the UK's leading provider of bespoke solutions created locally for those experiencing disability.

#### **Our Values**

These define what we stand for and what will be expected of us all.

#### **Client first**

The client will always be at the heart of what we do. Our services will respect all those seeking our help, listening to their wishes without judgment.

### **Quality service**

We will deliver quality solutions and advice.

We will seek the best personal option by drawing on our expertise and the guidance of health professionals.

## Valuing our people

Our people sustain our service.

We will continue recognising our volunteers and staff's dedication and commitment by providing a rewarding and satisfying working environment.