

Trustee Recruitment Pack



REMAP
making things possible

THANK YOU FOR YOUR INTEREST IN JOINING REMAP!

This pack will give you some insight into the work we have undertaken over the 60+ years that we have been in existence.

You will also learn more about the way we are structured as an organisation and the approach that we take to improving the lives of people experiencing disability.

Finally, we will tell you more about the role itself and the process for applying.

We look forward to hearing from you and please do get in touch if you have any questions!



FROM OUR CHAIR



REMAP is a vital and highly valued service in the community. It has been so for more than 60 years and as more specialised equipment has become available for disabled people our role to create custom designs and bespoke manufacture has become all the more important.

This came into sharp focus during first the pandemic and then the current cost of living crisis. We have discovered that we not only help the physical needs of our clients, but by engaging with them and showing someone cares enough to help them, we are also helping their overall wellbeing. I hope that you can join the team and help us continue to support them.

Being a Trustee is a voluntary role and is incredibly important in running any charity. Our Trustees are responsible to ensure that REMAP continues to meet its charitable purposes as well as defining its policies and strategies which provides clear direction for our staff and volunteers to follow.

Building a more diverse organisation

Our trustees come from a range of backgrounds and with a wide portfolio of skills and experiences. Our culture is to be inclusive, so whatever your age, ethnicity, or cultural background, what we need are people who share the same passion for our work as the rest of us and who can look at things with a fresh set of eyes and a different set of life experiences.

Who are we seeking?

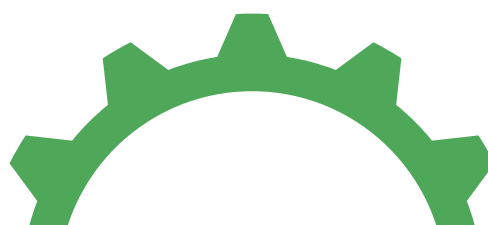
We are particularly looking for expertise and experience in the areas of finance, service delivery and health, such as occupational therapy which we work closely with. We value applications from people with lived experience of disability and those who have benefited from REMAP's service.

I hope this gives you a flavour of what we do and who we are. If you have any questions or would like to talk to us just let me know.

Being a Trustee is an important role and a highly satisfying one. If you are interested in this opportunity, we look forward to hearing from you.

A handwritten signature in black ink, reading "Peter Cattermole".

Peter Cattermole
Chair of the Board of Trustees



OUR WORK

THE IMPACT OF MAKING THINGS POSSIBLE:

795 
Volunteers.


An estimated **44,958** 
Hours spent by volunteers,
working on projects.



65 branches
Across the United Kingdom.

£85,000
Contributed
by local
branches. 

16% 
Of completed projects
for under 16's.

40% Of completed
projects for people
over the age of 64. 



3,314

Referrals made
during the past year.

MICHELLE'S STORY

Michelle is an avid horse rider. She is also a wheelchair user and has various conditions, including no feeling in her right leg which means she is unable to lift it. As a result, she was finding it incredibly challenging to mount her horse safely and needed two people to assist her to get on.

Michelle contacted REMAP to ask if we could design a taller and wider mounting block, complete with a handle for added stability.

In response, our Essex North branch created a custom wooden horse mounting block, designed specifically to meet Michelle's needs. The block is transportable and features steps and bannisters for safety.



My mounting block has made a massive difference and is really enabling me to get on and off my horse. I can't thank REMAP enough. The horse mounting block has been made extremely well and is perfect for myself and my horse.

Before I had the mounting block, getting on my horse was very difficult. I needed two people to help me get on. I only need one now — it's brilliant. I can't thank this amazing team enough. It's given me more independence.

– Michelle, REMAP Client

WHO WE ARE

REMAP is the UK's only charity providing custom-made equipment free of charge for disabled people. Every year, we help an over 3,000 disabled people, thanks in no small part to our network of over 65 volunteer-run branches and our Central staff team.

OUR PURPOSE

REMAP exists to improve the quality of life for people who experience disability. We do this by making and adapting equipment to meet the unique needs of individuals.

OUR VALUES

CLIENT FIRST

The client will always be at the heart of what we do. Our services will respect all those seeking our help, listening to their wishes without judgment.

QUALITY SERVICE

We will deliver quality solutions and advice. We will seek the best personal option by drawing on our expertise and the guidance of health professionals.

VALUING OUR PEOPLE

Our people sustain our service. We will continue recognising our volunteers and staff's dedication and commitment by providing a rewarding and satisfying working environment.

We strive to promote equality, diversity and inclusion in all we do.

DELIVERING THE SERVICE

Here are some recent comments from clients and their families.

“ The discovery of REMAP has truly been a blessing, as you have made my life and mobility issues so much easier to accept and even embrace! ”

“ This adaptation has given me back the security that a blind person needs when venturing into the big wide world. Such a clever solution to a problem that has kept me from venturing outside for so long. ”

“ Such a fantastic, friendly service. They listened and tailored to my specific needs. Such a simple adaptation that has made a huge change in my life and on my health. ”

“ I can't tell you how much REMAP has restored my faith and showed me that people do care. ”



HOW WE DO IT

OUR SERVICE

We deliver our services through volunteer-led branches, which mainly consist of engineers, technicians, and craftspeople, many of whom have their own workshop facilities. Additionally, health professionals provide a vital clinical perspective on solutions. Many branches recruit members with skills beyond the workshop and health care and look for volunteers with skills in fundraising, finance, administration, and publicity.

In this way, we can provide custom-made equipment without incurring the costs normally associated with this type of design and production. Our supporters frequently provide materials, access to more specialised workshop facilities, and funds to cover the modest operating costs of the local branch level.

OUR VOLUNTEERS

With nearly 800 volunteers who spend an estimated 50,000 hours working on projects in a normal year. By incorporating the invaluable contributions of health professionals, donated materials, and workshop overheads, a conservative estimate indicates that the volunteering resource's annual value is over £7 million. This means that every £1 donated equates to approximately £20.

STAFF

We have a small, paid staff team that provides administration, communication, and regional support to the branches.



MEET OUR TRUSTEES



What do you actually do as a Trustee?

“Our role as trustees is step back from the day-to-day, work with staff to plan for the longer term, set out our strategic direction, and then to support and appropriately challenge the CEO and the staff team as they carry out their work.”

- **Dayna Ferdinandi, Vice Chair**

What is the time commitment of being a Trustee?

“It's very manageable as well as very interesting. All the meetings are focussed and, depending on the level of pre-reading, the total time commitment is around 8-10 hours per quarter.”

- **Jeremy Larsson**



Why did you first become a Trustee at REMAP?

“As a service user myself, I wanted to get involved so I could bring my own experience of disability to the board and help shape the work and delivery of our service.”

- **Stuart Wheeler**

“I've worked in the charity sector for many years, and I also live with a long-term disability, so I know how vital the work of charities is to society and people living with a disability.”

- **Joe Martin**



What makes you most proud about REMAP's work?

“Seeing the positive impact that the equipment that we make has on the lives of people and their loved ones. At the end of the day that's why we're here!”

- **Paul Cooper**



What do you get out of being a Trustee?

“There’s a great feeling that comes from being a part of a successful organisation that constantly challenges itself to do better.”

- **Andrew Waters, Treasurer**

“Being both a volunteer and a trustee gives me a unique insight into how the organisation works and the difference it makes to individual's lives.”

- **Mike Beral**



WHAT WILL I GET OUT OF BEING A TRUSTEE?

According to research conducted by the Charity Commission:

- 96% of Trustees said they learned new skills
- 73% said it boosted their confidence
- 84% said it made them happier
- 22% said they got a promotion because of what they had learned

You don't need to have previous board or committee experience as training will be provided. All Trustees work from our standard Role Description below, but really what we are looking for most of all is:

- Passion and enthusiasm for communities and what they can deliver
- Commitment to our values and to attend our meetings
- Curiosity to find out more and keep asking questions.

ROLE DESCRIPTION

- To serve as a Trustee/Director of REMAP and attend meetings of the Board, Committees and General Meetings.
- To ensure that REMAP complies with its Articles, Charity Law, Company Law and all other relevant legislation and regulations.
- To ensure that REMAP pursues its charitable objects.
- To ensure REMAP's financial stability, including ensuring the use and investment of REMAP funds.
- To participate in REMAP's strategic and policy direction through the Board's decision-making and consultation process.
- To represent and promote the work of REMAP to other organisations, potential partners and funders, government, and the public as appropriate.
- To carry out the role of a trustee as defined from time to time by the Charity Commissioners.





INTERESTED?

We are committed to open Trustee recruitment because:

- It fits with our diversity, equity, and inclusion principles, which we employ across all our recruitment.
- Boards are more effective, able to make better, more rounded decisions and think more creatively the more diverse they are in terms of professional and personal experience.
- We want to reach a wide pool of potential trustees with various skills, knowledge, and experience.
- Investing in the future leadership of REMAP will enable our charity to do even more to support the people we're set up to help.

THE PROCESS

If you are interested in applying to become a Trustee, we recommend you contact us via: **Chair.Trustees@remap.org.uk** to arrange an informal chat with our Chair of Trustees. If you want to take things further, they can then put you in touch with other Trustees or members of staff to find out more about us.

When you are ready, we will ask you to send your CV and tell us more about your interest and why you want to apply.